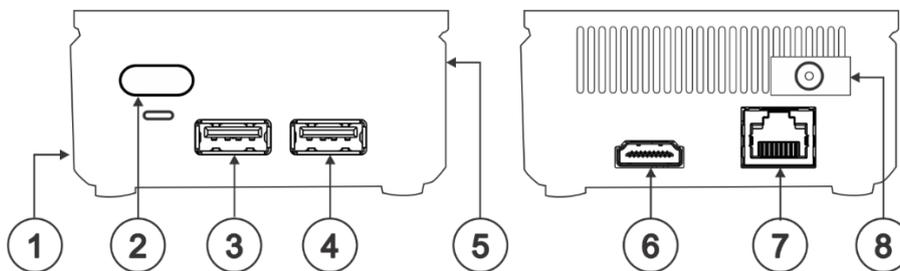# KRAMER

VIA GO2 Quick Start Guide

For Installer

This guide helps you install and configure your **VIA GO2** for the first time.

Go to www.kramerav.com/downloads/VIA GO2 to download the latest user manual and check if firmware upgrades are available.

Step 1:   Check what's in the box

- ☑ **VIA GO2** Collaboration Device
- ☑ 1 Power supply (12V DC) with adapters for US, UK, and EU
- ☑ 1 VESA mounting bracket
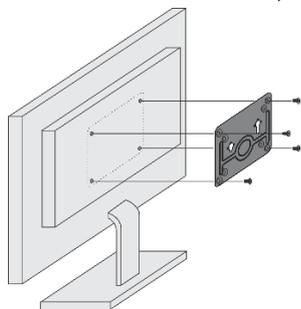- ☑ 1 VESA screw set
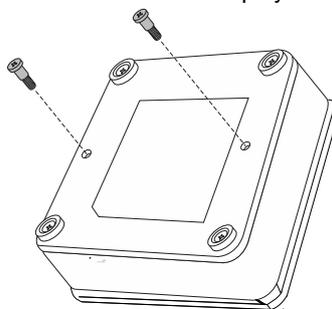- ☑ 1 Quick start guide

Step 2:   Get to know your VIA GO2

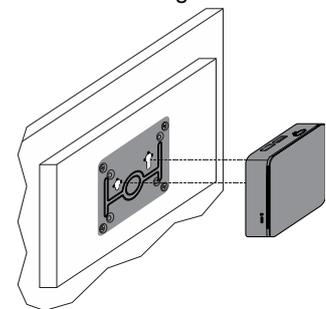| #	Feature	Function
1	Micro SD Card Slot	Not in use.
2	Power Button with LED	Press to power ON or turn OFF the device.
3	USB 3.0 Connector	Connect to a USB device, for example, a keyboard or mouse.
4	USB 2.0 Connector	Connect to a USB device, for example, a keyboard or mouse.
5	Lock Opening	Connect to a security locking cable.
6	HDMI™ Connector	Connect to an HDMI sink.
7	RJ-45 Connector	Connect to a LAN (default mode).
8	Power Connector	Connect to the 12V DC power supply.

Step 3:   Install VIA GO2

Place **VIA GO2** on a flat surface, or mount on a wall or the back of a display using the included VESA mounting bracket:

1. Attach the VESA mounting bracket to the back of the display with 4 screws.

2. Fasten two screws to the bottom of **VIA GO2**.

3. Insert the screws on the bottom of **VIA GO2** into the slots on the mounting bracket.

HDMI™
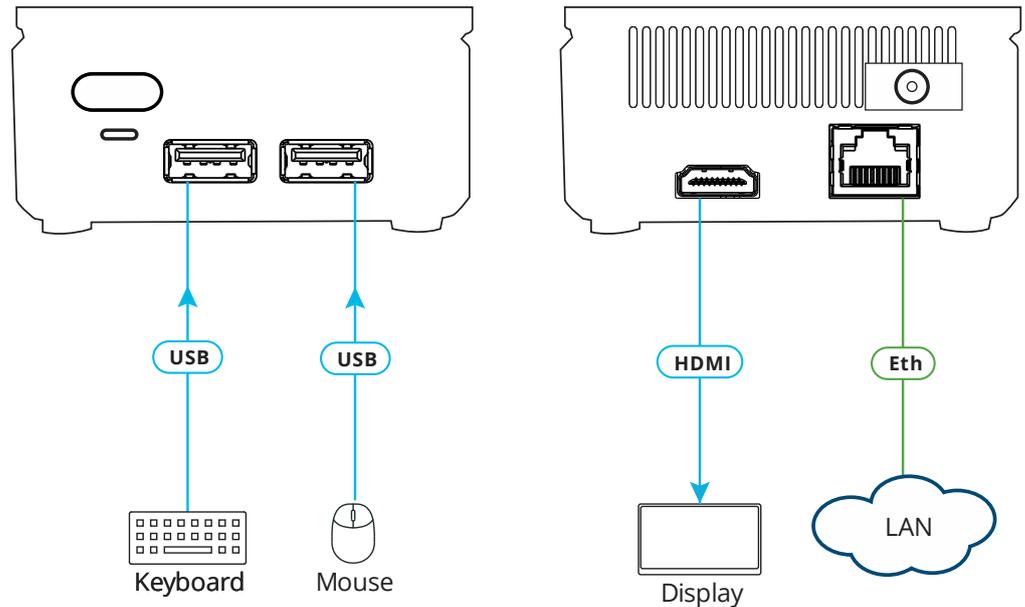HIGH-DEFINITION MULTIMEDIA INTERFACE   P/N: 2900-301347QS   Rev: 2

Step 4: Connect the inputs and outputs

Always switch OFF the power on each device before connecting it to your **VIA GO2**. For best results, we recommend that you always use Kramer high-performance cables to connect AV equipment to **VIA GO2**. Using third-party cables may cause damage!

1. Connect the keyboard and mouse.
2. Connect an HDMI display.
3. Connect to the LAN (default mode).

(i) If you wish to use a Kramer active optical pluggable HDMI cable with your **VIA GO2**, contact your local Kramer office to assist in purchasing the correct cable.

USB USB HDMI Eth

Keyboard Mouse Display LAN

Step 5: Connect the power

Connect the 12V DC power adapter to **VIA GO2** and plug it into the mains electricity.

(!) **Caution:** There are no operator serviceable parts inside the unit.
Warning: Use only the Kramer Electronics power adapter that is provided with the unit.
Warning: Disconnect the power and unplug the unit from the wall before installing.
See www.KramerAV.com for updated safety information.

Step 6: Configure VIA GO2

A wizard guides you through configuration. If you choose to skip the wizard, follow these steps for configuration:

General Settings Configuration

1. On the **Kramer VIA** dashboard, click **Features** > **Settings**.
   The settings login window appears.
2. Enter the User Name (default = su) and Password (default = supass) and click **Login**.
   The VIA Settings window appears.

The VIA Settings tabs are:

- LAN Settings – Configure network parameters (default = DHCP)
- System Controls – Manage your display and audio settings, set the time, select your language, etc.
- Wi-Fi – Activate and configure the built-in Wi-Fi capability.

3. When you have finished configuring settings, click **Reboot** to apply all settings.

Change to AP Wi-Fi Mode

Set up the built-in Wi-Fi module as a secondary Access Point (for guests).

1. On the Wifi tab, click the switch next to **Switch On or Off Wifi**. The switch turns green and additional Wi-Fi settings appear.
2. Click **AP Mode**, and enter a new name in the SSID field and a new password or use the default name and password.
3. Select a Wi-Fi channel for the Access Point.
4. Select **Enable Internet** (if the primary LAN network is connected to the Internet) OR **Activate Standalone Wifi** (to create an autonomous network without Internet access) and click **Apply**.

Switch to Client Wi-Fi Mode

Attach your **VIA GO2** as a client device to your main network:

1. On the Wifi tab, click the switch next to **Switch On or Off Wifi**. The switch turns green and additional Wi-Fi settings appear.
2. Click **Client Mode**, select an available network from the drop-down.
3. Enter the required password and click **Apply**.
4. Disconnect the LAN cable (if connected) before rebooting the device.

VIA
User Name:
Password:
Login Cancel

KRAMER

VIA GO2 Quick Start Guide
For User

This guide helps you participate in a meeting using **VIA GO2**.

Go to www.kramerav.com/downloads/VIA GO2 to download the latest user manual.

Step 7: Connect your personal device to the proper network

Connect your personal device to the same Wi-Fi network to which the **VIA GO2** in your meeting room is connected.

Step 8: Run or Download the Kramer VIA app

For Mac or PC:

1. Enter the Room Name of the **VIA GO2** device into your computer's browser.
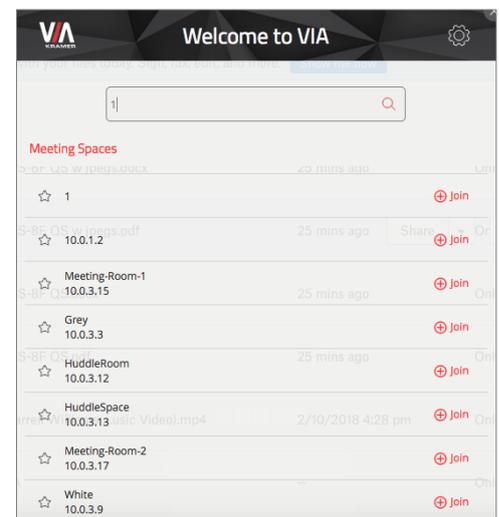   The Welcome page of **VIA GO2** appears.

2. Click **Run VIA** to execute the **Kramer VIA** app without downloading it. (Intended for guests who are using VIA only temporarily.)
   OR
   Click **Install VIA** to download the **Kramer VIA** app onto your computer. (Intended for regular users of the VIA.)
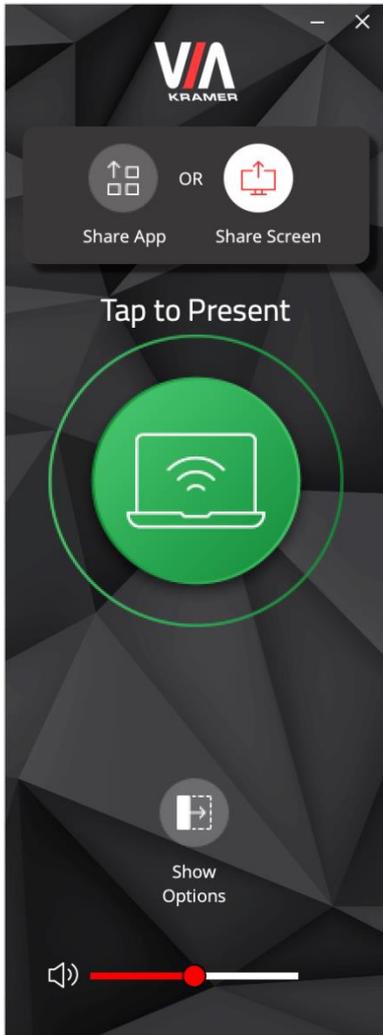
For iOS or Android devices:

- Download and install the free **Kramer VIA** app from Apple App Store or Google Play or scan the QR code above.

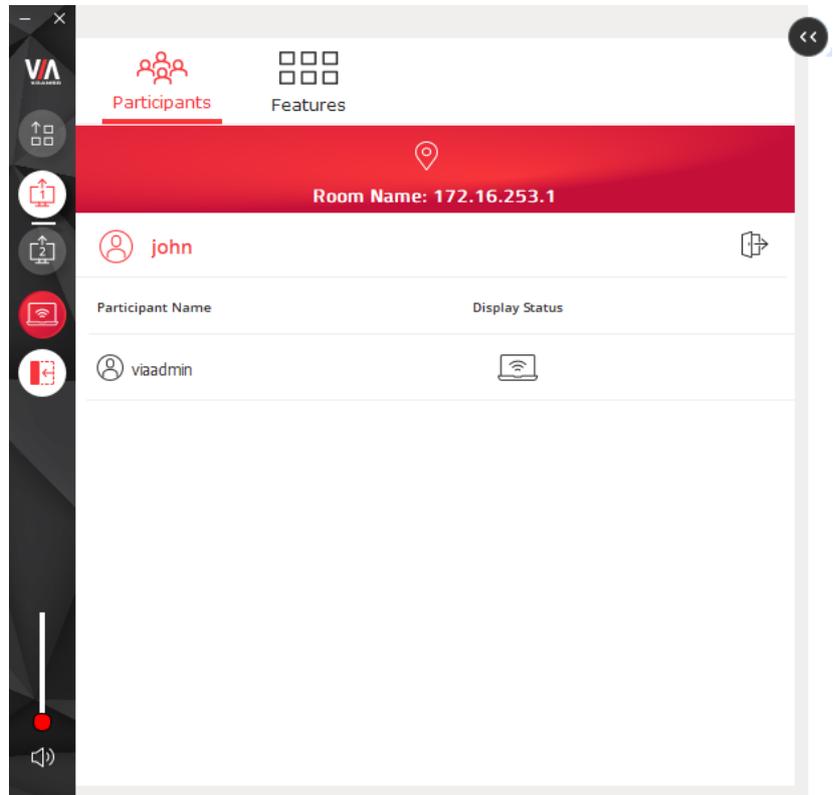## Step 9: Join the meeting using Kramer VIA App

1. Open the Kramer VIA app and, on the Welcome to VIA window, click **Join** next to the name of the VIA device to which you want to connect.
   The Login window appears.
2. In the Nickname field, enter a name for your device. This name appears on the main display when you present content.
3. In the Room Code field, enter the 4-digit code as it appears on the main display (if enabled).
4. Click **Join**.
   You are logged into the VIA meeting.
   The VIA Dashboard (and taskbar icon for laptops) appears on your device screen.

Step 10: Using the VIA dashboard menu

- Tap the green button to present your screen to the meeting participants on the main display.
- Tap **Show Options** > **Features** to access **VIA GO2** features.
- Tap **Show Options** > **Participants** to see who else is connected.
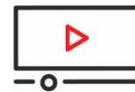
Step 11: VIA GO2 Features

For a complete, updated list of available features go to: www.true-collaboration.com/products.html#.

Wireless Connection	**Powerful Content Security**	**Video Streaming**
Mobile Mirroring	**VIA Site Management (VSM)**	**Digital Signage**
Calendar Integration	**VIA Pad Compatible**	**Integrated YouTube Player**
Do Not Disturb (DND)		

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